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STUDY MODULE DESCRIPTION FORM					
Name of the module/subject  Quality Management	_	Code 1011102111011120188			
Field of study	Profile of study (general academic, practical)	Year /Semester			
Safety Engineering - Full-time studies - Second	d- (brak)	1/1			
Elective path/specialty	Subject offered in:	Course (compulsory, elective)			
Ergonomics and Work Safety	Polish	obligatory			
Cycle of study:	Form of study (full-time,part-time)				
Second-cycle studies	ime				
No. of hours		No. of credits			
Lecture: 15 Classes: 15 Laboratory: -	Project/seminars:	- 3			
Status of the course in the study program (Basic, major, other) (university-wide, from another field)					
(brak)	brak)				
Education areas and fields of science and art	ECTS distribution (number and %)				
technical sciences	3 100%				
Technical sciences	3 100%				

#### Responsible for subject / lecturer:

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Inżynierii Zarządzania Poznań, ul Strzelecka 11

### Responsible for subject / lecturer:

dr inż. Hanna Gołaś email: hanna.golas@put.poznan.pl tel. 616653365

Inżynierii zarzadzania Poznań ul Strzelecke 11

## Prerequisites in terms of knowledge, skills and social competencies:

1	Knowledge	Student has and understands basic knowledge and rules in the area of organization and management
2	Skills Ability to observe and assess phenomena which take place during realization processes enterprises	
		Ability to describe observations
		Student can apply and use the knowledge of organization and management base
3 Social Awareness of the meaning of quality from the		Awareness of the meaning of quality from the addressee?s and its creators viewpoint.
3	competencies	Student is aware of products development, including the requirements.

### Assumptions and objectives of the course:

The main objective of the course is to acquire skills and competence of: understanding basic concepts, correctness and quality management issues; tackling problems of quality management.

#### Study outcomes and reference to the educational results for a field of study

## Knowledge:

- 1. Demonstrate and describe elementary characteristics of contemporary concepts of quality management [-K2A\_W22]
- 2. Knows the centre of system approach towards management and recognizes main standards within quality management [- K2A\_W32]
- 3. As a result of completing studies, a student has basic knowledge of organizational behaviour with respect to quality management [-K2A\_W32]

# Skills:

- 1. Can choose and apply an appropriate rule, method or pro quality tool to solve organizational and engineering problems [- K2A U1]
- 2. Can prepare a plan designed for improving a process which uses specific methods and pro quality tools [-K2A\_U2]
- 3. As a result of learning the student makes proper use of normative systems and some selected norms as well as rules in order to solve a particular task in quality management [-K2A\_U10]

# Social competencies:

# **Faculty of Engineering Management**

- 1. A student is willing to take up improving actions [-K2A\_K1]
- 2. As a result of learning process, the student is fully aware of the relevance and understands both aspects and consequences of quality management [-K2A\_K4]

#### Assessment methods of study outcomes

Lectures- written form (the end of a semester)

Classes- tasks done during the classes, presentation of solutions

### **Course description**

Fundamentals rules for pro quality management. Selected standards of management systems. Pro quality culture of an organization and its development. Design processes and pro quality systems implementation. Implementation of pro quality management systems. Risk assessment management in case of process capacity loss. Excellence models of organizations. Application of selected methods and pro quality tools to improve systems.

### Basic bibliography:

1. Gołaś H., Mazur A., Zarządzanie jakością, Wydawnictwo PP, Poznań, 2011

### Additional bibliography:

- 1. Jasiulewicz-Kaczmarek M., Misztal A., Mrugalska B., Projektowanie systemów zarządzania jakością, Wydawnictwo PP, Poznań, 2011
- 2. Gołaś H., Mazur A., Wdrażanie systemu zarządzania jakością, Wydawnictwo PP, Poznań, 2011

### Result of average student's workload

Activity	Time (working hours)
1. lecture	15
2. classes	15
3. preparation for classes	10
4. preparation for lecture	10

## Student's workload

Source of workload	hours	ECTS			
Total workload	60	3			
Contact hours	40	2			
Practical activities	25	1			